

# SOFTUB – Care and installation instructions

With regular and thorough care of your **Softub** whirlpool you ensure a hygienic bathing experience and prevent damage to motor, tub and supply lines.

To care for your **Softub** whirlpool properly, please observe the following instructions and make use of the checklist on the reverse side.

## Important remarks

- Mount and demount your filter only in a warm state and when the pump is in standby mode. Take off the filter sock before cleaning.
- If you close the pool with the cover, make sure you switch off the jets → the lever must point in the direction of the light button
- After adding chemicals, air the tub for at least 30 minutes (take off cover completely). Ensure that the tub has access to enough oxygen, even when rarely used (air out regularly).
- Clean the rim of the tub (above the water line) regularly, and thoroughly rub it dry afterwards.

## Filling tub

- Before filling, flush the hose thoroughly.
- While filling, rub the inner film of the tub on the bottom flat from the middle towards the outside, so that no folds develop.
- Only plug the motor into the mains when the water level is above all the nozzles.

## Emptying tub / water change

- Dissolve the cleaning tablet in warm water and add the liquid to the pool. Put on the cover and allow the cleaning product to work for up to 24h.
- Remove the filter while it is still warm, to prevent damage to your pool. Important: Avoid any pulling or twisting movements!
- Disconnect the motor from the mains and empty the pool with ideally a submersible pump.
- After removing the motor, set the tub on its side and spray it off thoroughly with water.

## Storage and overwintering









- If your **Softub** whirlpool remains unused over winter, remove the motor, and store it in a frost-safe place.
- To remove the motor, unscrew the three clips (since 2017), pull the light cable out, and pull the motor to the back. Don't make any back-and-forth movements and don't hold the motor by the supply lines, to prevent them from becoming damaged.
- Thoroughly dry the tub and cover.
- With the help of a dehumidifier box, you can prevent the formation of mould in the tub.
- Do not store the tub on edge, this can lead to deformation.

## Care information, cleaning products and helpful utensils

On the following page you will find the necessary care and cleaning products and instructions for correct use, to ensure your Softub whirlpool provides you with enjoyment for a long time!

In addition to the products listed, Softub Switzerland has helpful cleaning and care utensils, such as many different sponges, gloves and nets.

More helpful care products and cleaning utensils can be found at [www.softub.ch](http://www.softub.ch)

<b>Great Barrier water filter</b> 	Cleaning the water at first use and water change	Filter chemicals, suspended matter and heavy metals with the Great Barrier filter. Connect the water filter to the garden hose and slowly fill the pool. The slower the water is filled, the softer it will be.
<b>Limescale stabiliser</b> 	Water care at first use and water change	Prevent limescale with a stable water hardness by adding limescale stabiliser to the tub when you refill it. Sportster = 140ml Legend = 160ml Resort/Portico = 180ml
<b>Filter cleaning with water</b>	Weekly cleaning	Clean the filter with a strong water jet (shower head).
<b>Cleaning granulate</b> 	Weekly water care	Clean your pool 1-2 times per week, depending on need. A few days after treatment, use a test strip to check the current chlorine level. Sportster = 1 spoon Legend = 2 spoons Resort/Portico = 3 spoons
<b>Softcare liquid</b> 	Weekly water care	Add the Softcare liquid to the bubbling water. Shake well beforehand! Sportster = 140ml Legend = 160ml Resort/Portico = 180ml
<b>Test strips (pH and chlorine)</b> pH lifter pH sinker 	Weekly water care	Check the pH level of the water weekly. The optimum pH level is between 7.2 and 7.6. 1 teaspoon of the pH sinker or pH lifter changes the pH level by 0.1 per 1000 l water. Dependent on the hardness of the water.
<b>Filter cleaning tablets</b> 	Monthly filter cleaning	Dissolve the tablet <b>separately</b> in warm water. The filter remains in the water solution for up to 24h. After that thoroughly flush the filter.
<b>Waterline &amp; Tile cleaner</b> <b>High Gloss UV Protectant</b> 	Water change every quarter year	First clean the inner layer with Waterline and Tile cleaner, ideally with the Ultra Mitt cleaning glove. After that rub the High Gloss UV Protectant into the outer layer. Use a dry cloth for this.
<b>Filter</b>  1.                      2.                      3.	Use once per year	Replace the filter of your <b>Softub</b> whirlpool once per year.  <ol style="list-style-type: none"> <li>1. "Microban" anti-bacteria filter for Softub models from 2009 and later</li> <li>2. Softub filters for year of manufacture 2009 and later</li> <li>3. Softub filters until year of manufacture 2009</li> </ol>